

Quality Policy Statement

CTCI Group is dedicated to becoming the most reliable global engineering services provider. CTCI REI, as a member of CTCI Group, has established the quality management system in accordance with the ISO 9001 international quality management standards to provide customers with excellent engineering services by upholding the corporate culture of Professionalism, Integrity, Teamwork, and Innovation. Our commitments are as follows:

Provide Excellent Services for Customer Satisfaction

Insist on good quality for providing engineering services that meet customer needs. Complete projects on schedule and comply with contractual quality requirements, and ensure customer's focus is properly attended in order to achieve customer's satisfaction.

Perform Contract and Legal Requirements

Establish the mechanism to review contract, acquire and distribute of law/legal-related requirement. Managing and controlling project working process to assure the quality of engineering services can achieve contractual and legal requirements.

Plan and Implement Risk Management

Applying risk-based thinking for planning of operations and conduct risk management practice in daily business so as to manage risks and opportunities to establish the basis of improving the effectiveness of quality management system.

Promote Professional Competence and Awareness of Staff

Establish an appropriate expertise training program, evaluate its effectiveness, plan and provide necessary training course to assure staff's awareness and professional competence can deliver its intended performance.

Emphasize and Continually Improve the Quality Management System

Emphasize the mechanism of supervision and measurement, continually improve and innovate all quality management-related activities. Ensure its suitability, adequacy and effectiveness to refine, innovate and optimize the Quality Management System.

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President (interim)

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President